



Frequently Asked Questions

Cyber Insurance

Is it only available as a custom quotation?

Yes.

Why do you charge \$10 to produce a quotation?

It's a security precaution to discourage spurious requests for quotations.

We donate the \$10 to charity.

When will I receive the quotation?

We will be in touch within 24 hours. We'll need to obtain additional details at that point and then discuss the various permutations and options available so we can tailor a policy to your requirements.

Do you store any of my details on your system?

We store minimal information in encrypted format.

- We don't store any credit card information and use a PCI-compliant payment process with Stripe.
- We don't use cookies or any other methods of storing data on your machines.



Why would I obtain cyber-insurance through you? Can't I just do it myself?

Yes you can do it yourself. Cyber-insurance is a nuanced area and we can offer guidance in tailoring and selecting the right policy. We earn a commission for any policies we sell but can also – for a fee - be an independent advisor if you wish to purchase your policy elsewhere.

I requested a quotation but never received confirmation.

Send us a message using Contact Us on our home page.

Do you need to liaise with my staff or come to our offices?

Maybe. It depends on your requirements. We are able to meet remotely using skype for business or other encrypted platform if you wish.

Why couldn't I find telephone numbers or street addresses for your offices?

We're a global cyber-risk company and only engage with our customers.

You won't find any of our email addresses on the web site either.